



# Learning on a massive, global scale

INTERNATIONAL CONFERENCE ON BIG DATA FOR OFFICIAL STATISTICS

NIGEL SMITH | HEAD OF CONTENT | AUGUST 2016





FutureLearn is founded by the Open University A pioneer in distance learning 80+ World Class partners

Designed and built by experts from online, mobile and media

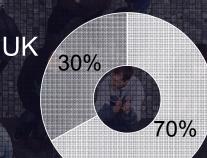
Effective learning design embedded in all aspects of the platform

Uniquely designed for multi-platform use - mobile first

Incorporates the best of the social web with in built social architecture

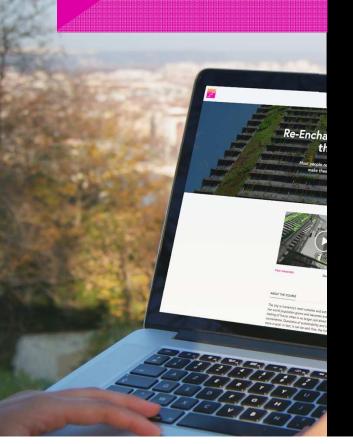
OUR MISSION

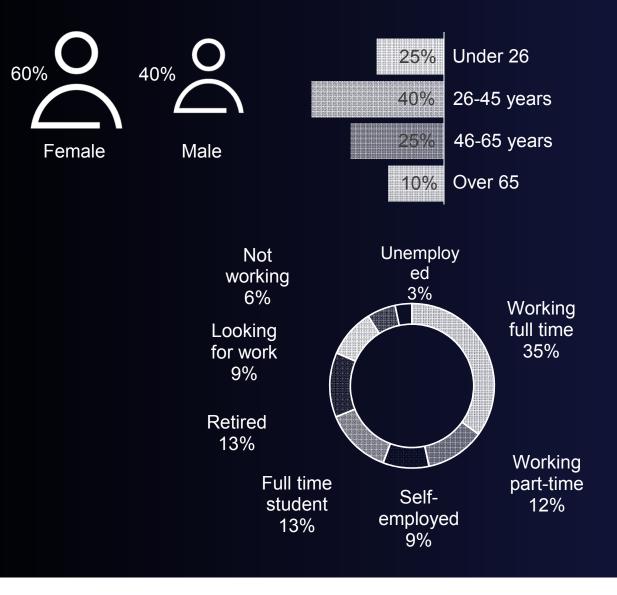
# To pioneer the best social learning experiences for everyone, anywhere



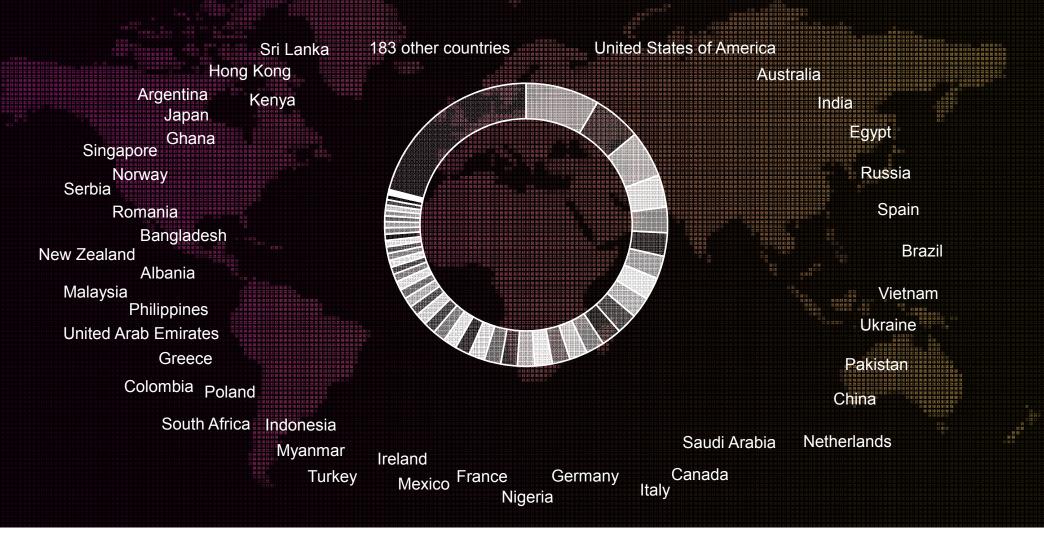
International

10 million course sign ups 4 million registered learners from 190+ countries Reach a truly global and diverse audience of 4.2 million learners



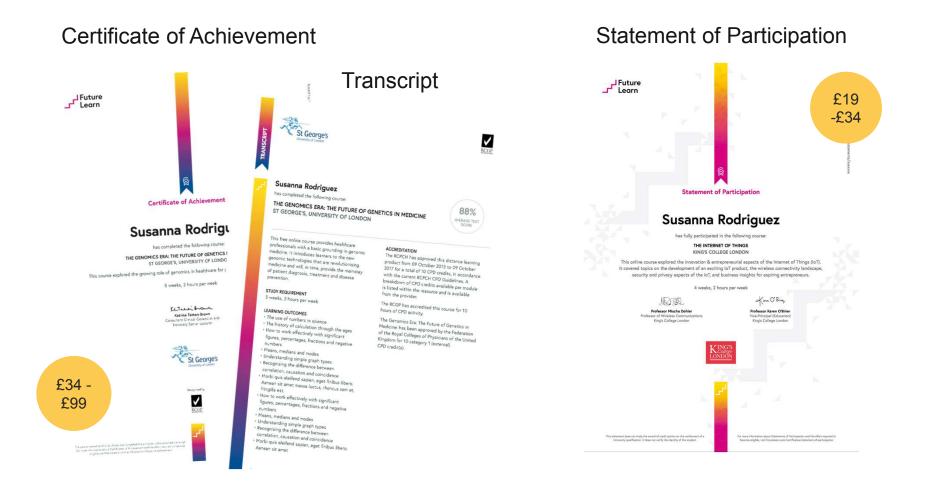


## Learner distribution outside the UK





# Paid products for proof of learning



WHY DO OUR PARTNERS JOIN FUTURELEARN?

building a network

FutureLearn offers partners new, innovative digital marketing and brand development services



Global audience Branding and digital marketing to a global audience of over 4 million

learners

Digital presence

Grow an online footprint – utilising search and social advantages Widening participation

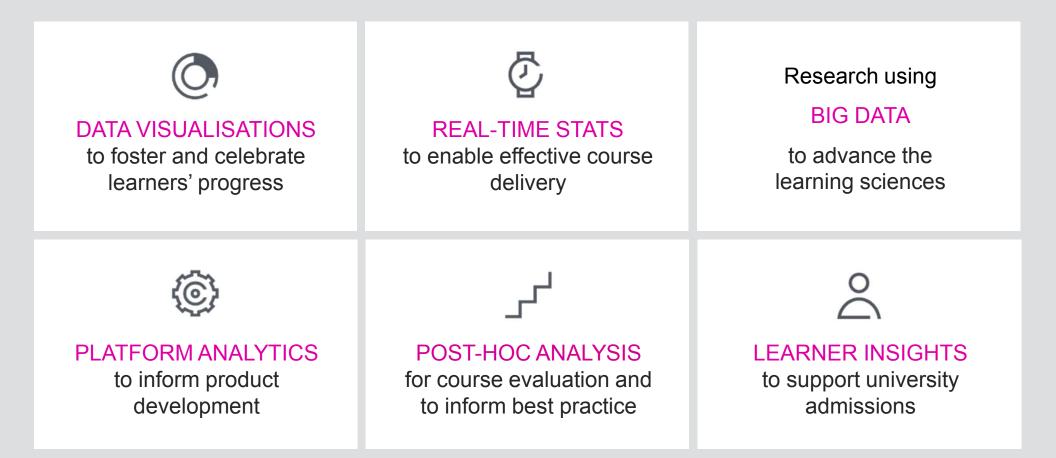
Opening access to new demographics at unprecedented scale Alumni relations

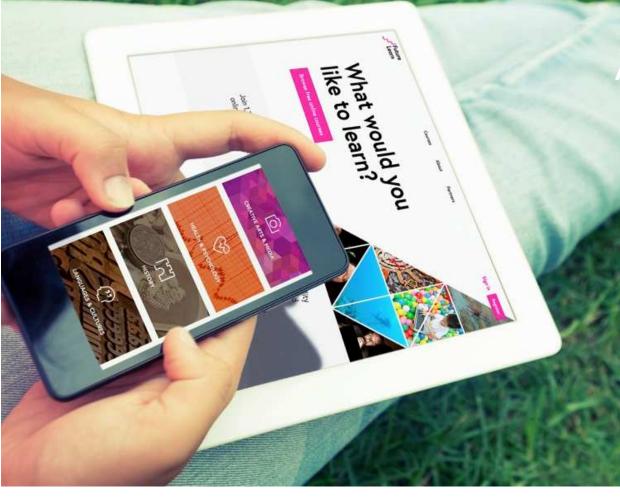
New ways to reach, engage and build relationships with alumni

## ANALYTICS AT FUTURELEARN

The systematic analysis of data to yield insights which improve learning







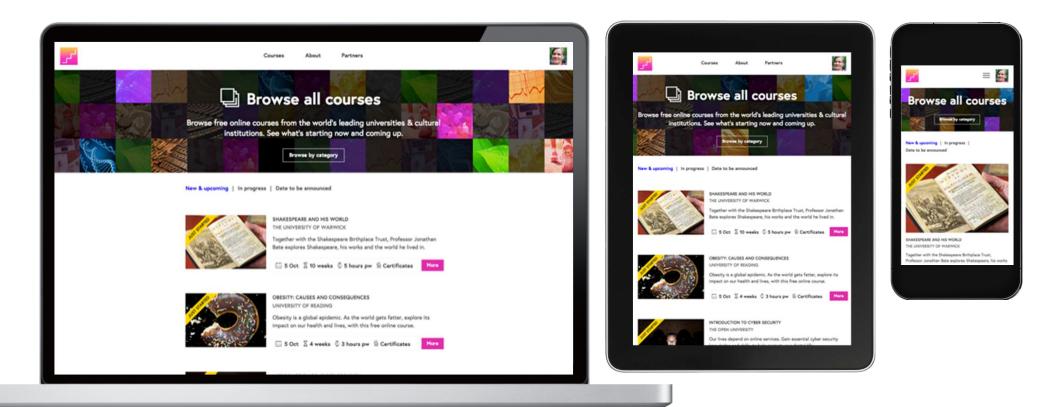
# A world-leading social learning platform

Simple, delightful, flexible user experience

An innovative social learning approach

High quality content, building on the best of the web

# Simple, delightful, flexible user experience



# Telling stories: beyond video lecture recordings



## Engaging video

+ 211 comment



Interactive content



It's very easy to take your own fingerprints and you can follow these instructions if you would like to try for yourself.

After you take your own fingerprints go back and re-look at the video about fingermark identification. You can use the information in the video to identify the features in your own fingerprints.

You can also look back at the US fingerprint source book (which you used previously and is in the 'see also' resource section below) which also

## **Practical experiments**



## The best of the web



FEL TEMP REPARATIO (fallen horseman) issue of the House of Constantine, 348-361 © Portable Antiquities Scheme CC:BY-SA 3.0

#### This coin refers to:

- A. An attempt to reinforce confidence in the strength of Constantius II and his co-emperors
- B. A period of peace and prosperity ushered in by the heirs of Constantine I
- C. Constantius II success in defeating usurpers and maintain frontier security

#### Incorrect - try again?

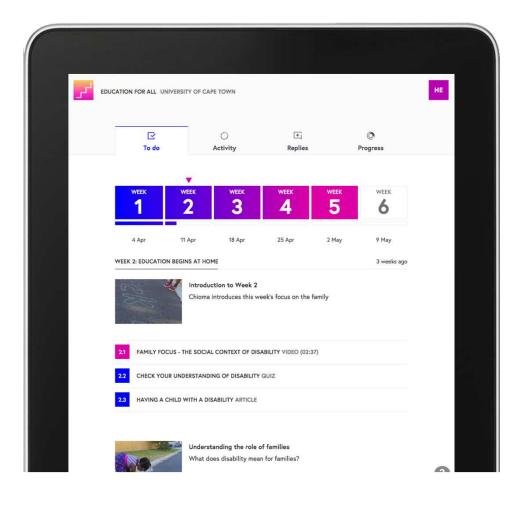
Ian Haynes (Lead Educator)

Partially correct. Constantius II defeated the usurper Magnentius in 353, but the coin does not explicitly refer to Magnentius. What other message is the coin also trying to convey?

You may find 5.11 Controlling the chaos: the 4th century useful.

## Robust learning design

## Intuitive and easy course structure & navigation



#### Courses are from 2-8 weeks

Weeks run Mon-Sun and have a title telling you what you're going to learn

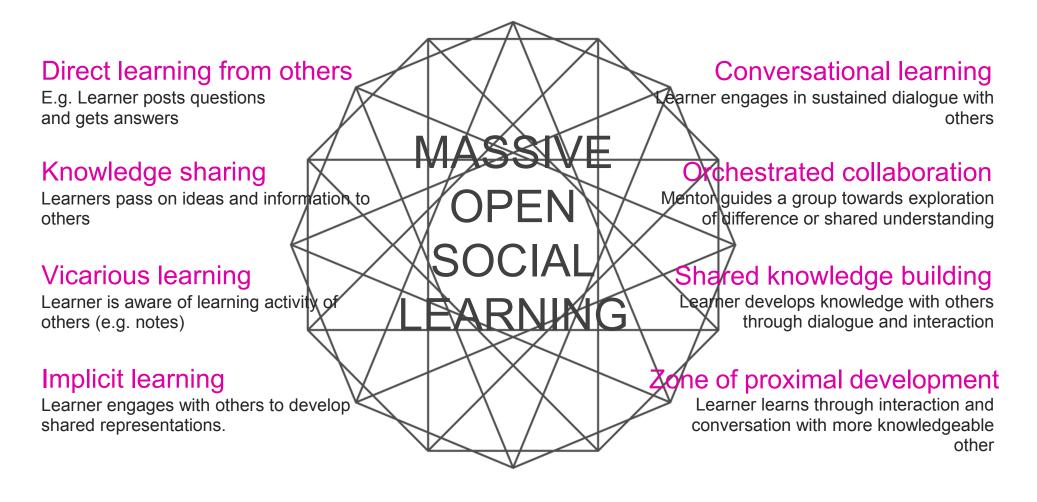
#### Weeks are made up of activities

An activity is a set of steps with a clear learning objective

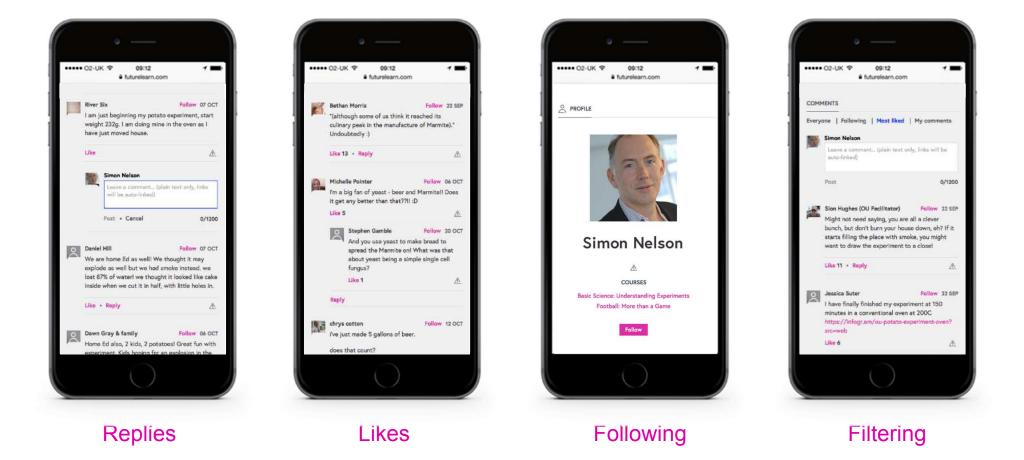
### Activities are made up of steps

A step could be an article, video, discussion, test, quiz, assignment...

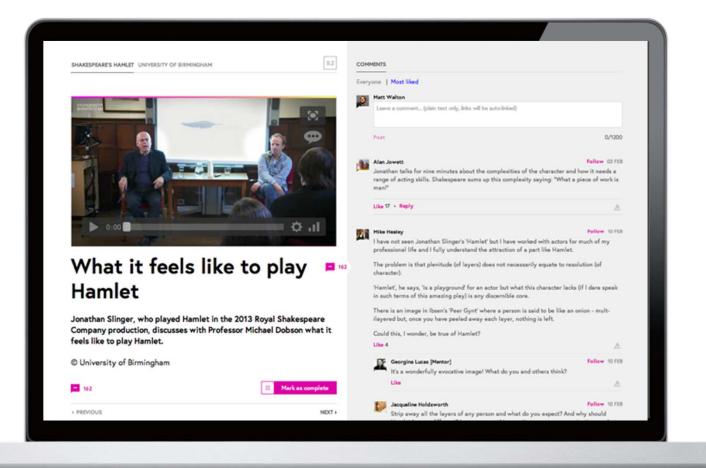
# Social learning pedagogy



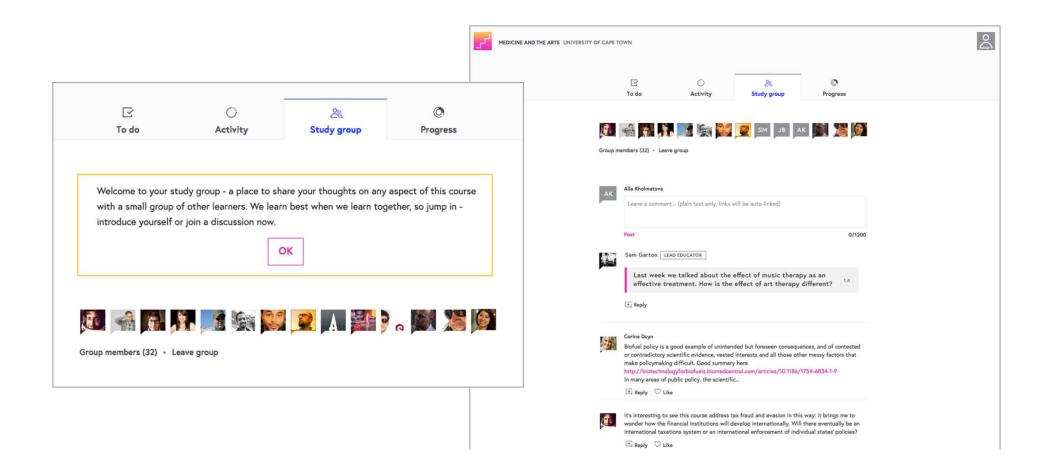
## An innovative social learning approach



## **Contextual Conversation**



# Study groups



## Social learning in action

#### **Rie Shimura**

RS

#### Follow 12 MAY

When I first watched the video I was a bit confused; why a silhouette "the mistery man" in the line-up is able to reduce the false identification rates. So I read through the posted comments, and I maybe see the point but not really sure yet.

Does that mean that the mystery man gives a sort of option to children and elderly people to choose if they feel they are not able to recognize anyone in the line-up?

Or since no one is really able to see that mystery man's face, it gives a chance or helps children and elderly people to admit that they fail to recognize anyone or they are still not that sure?

Could anyone help me to understand this better?

C Like 2

#### P

#### Dorothy H

#### Follow 13 MAY

Rie, remember the very first time in the this course when we were told to choose someone and remember the letter, but the perp wasn't there? In that case, if there had been a mystery man, how many of us would have chosen that one?

People, when they are told to make a choice, try to choose. If one of the choices is... NO ONE, then they have done what they were told to do.

I think it's absolutely brilliant and works so well with everything else I know about psychology.

I bet it would help not only children and older adults, but everyone. We all have a part of us that wants to please and we have been especially been trained through



Courses About Partners



HURTANA GUINA STALL AND THE CHARTEN GUINA STALL CHARTEN SERAL CHARTEN SE		UNIVERSITY OF ABERDEEN	
EGO	ANGLA STRUELC RANADA ORIGINO BRITICO TANZARA SEVCHELES ANGCA SANGLA SEVCHELES COMOROS	FREE online course	
also classified	NAMBIA ZIMBABNE MADAGASCAR BOTEMANA MADAGASCAR	Duration: 6 weeks	
iew transcript	Download video: standard or HD	🖉 3 hours pw	
		Certificates available	
BOUT THE COURSE			

Africa as a continent is rich in natural resources and minerals and has increasing rates of wealth in some countries. The course will explore why there continues to be many sub-Saharan African countries which perform poorly on development indicators for reducing poverty, hunger and unemployment and improving maternal health and access to quality reproductive health services.

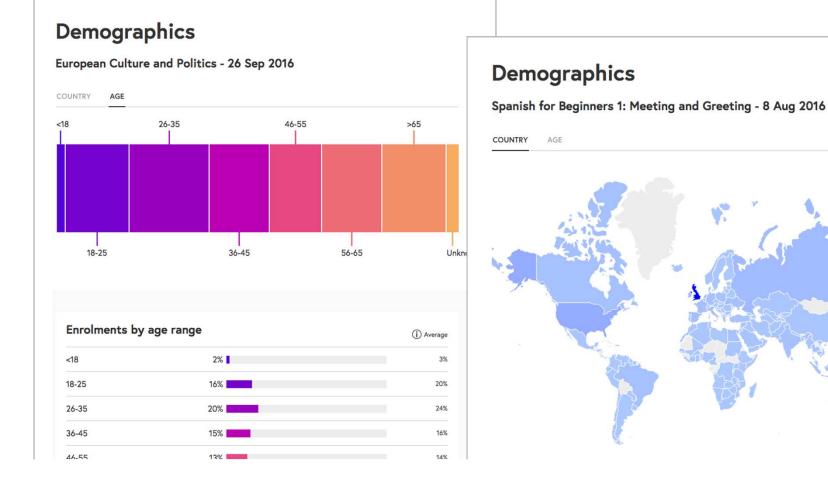
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SHARE

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# Data dashboards



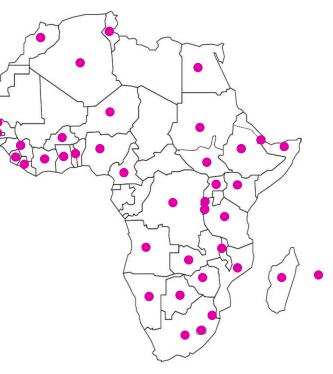
COURSE DEMOGRAPHICS Africa: Sustainable Development for All?

- 43% of joiners were from 39 African countries. Of these, the largest cohorts were from Nigeria, Kenya, Ghana, South Africa, Ethiopia and Uganda
- t Approximately 50% of these learners were female

Source: data from run 3 (25 Jan 2016) of the course (across 3 runs there were 15,254 enrolments)

\_**r'** Learn

Future



once and for all. Dressed all in white, hundreds of them sat by the roadside, on the route taken daily by President Charles Taylor, rebel leader-turned-president.

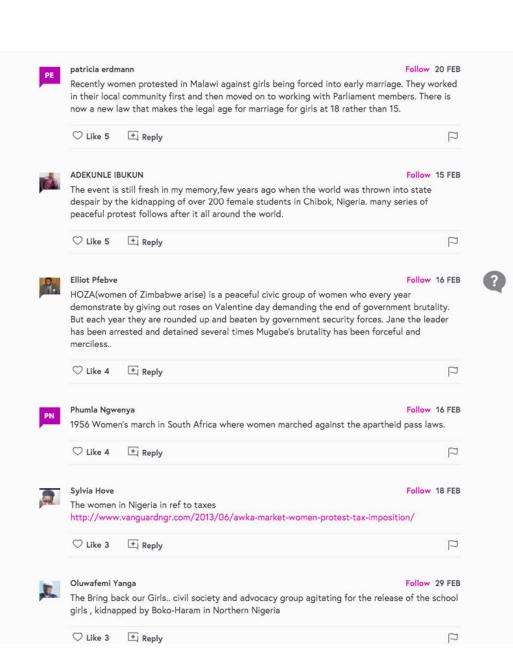


© Women of Liberia Mass Action for Peace

(https://en.wikipedia.org/wiki/History\_of\_Liberia#/media/File:LiberianWomen.jpg) by USChick licensed under CC BY-SA 3.0

The president's motorcade swept past, slowing down only briefly for a contemptuous glance. But the women returned, day after day. In pouring rain and blazing sunshine alike, they danced and prayed. In the words of Comfort Lamptey, author of a book on the Liberian peace movement of those years, the women were 'fighting for the right to be seen, heard, and **counted**.' (emphasis added)

Taylor mocked the women for 'embarrassing themselves.' Still, though, the protests gained momentum. Religious leaders - imams and bishops alike - spoke out in support of the women's demands. Radio stations

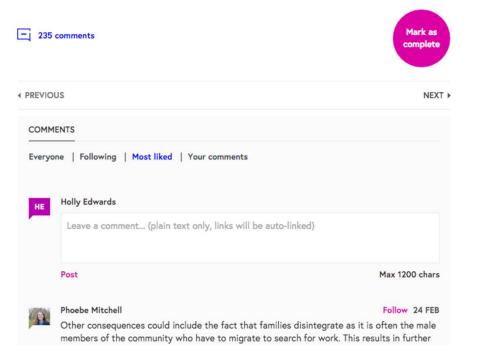


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To do	Activity	Replies	Progress

#### Discuss

Can you think of any other consequences of migration and displacement in sub-Saharan Africa? If so, please share some examples.

© University of Aberdeen



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View transcript

Download video: standard or HD

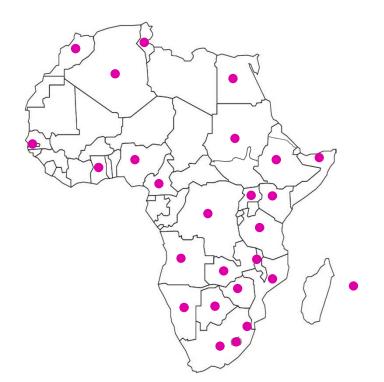


ABOUT THE COURSE

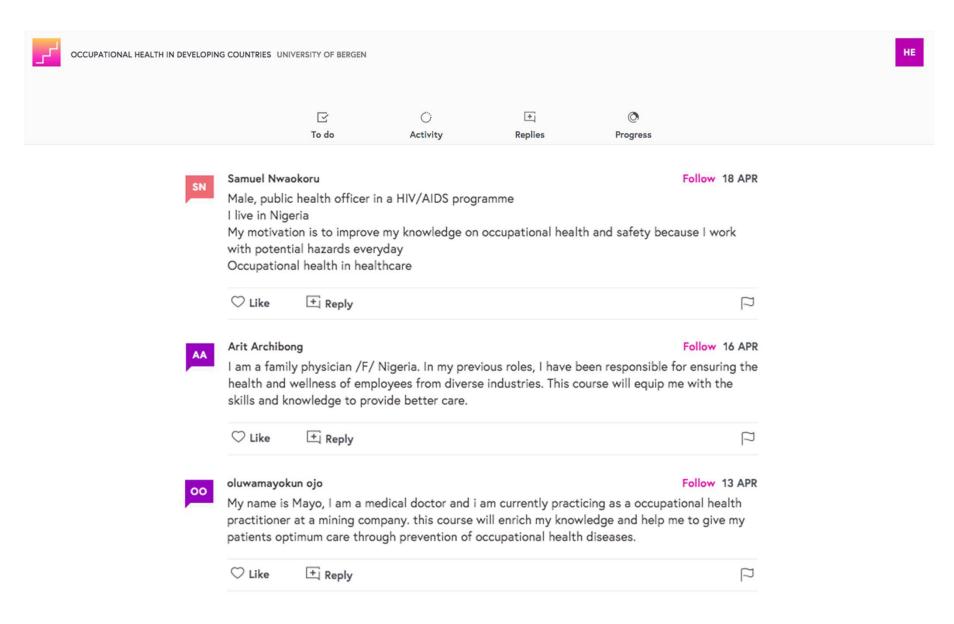
COURSE DEMOGRAPHICS Occupational Health in Developing Countries



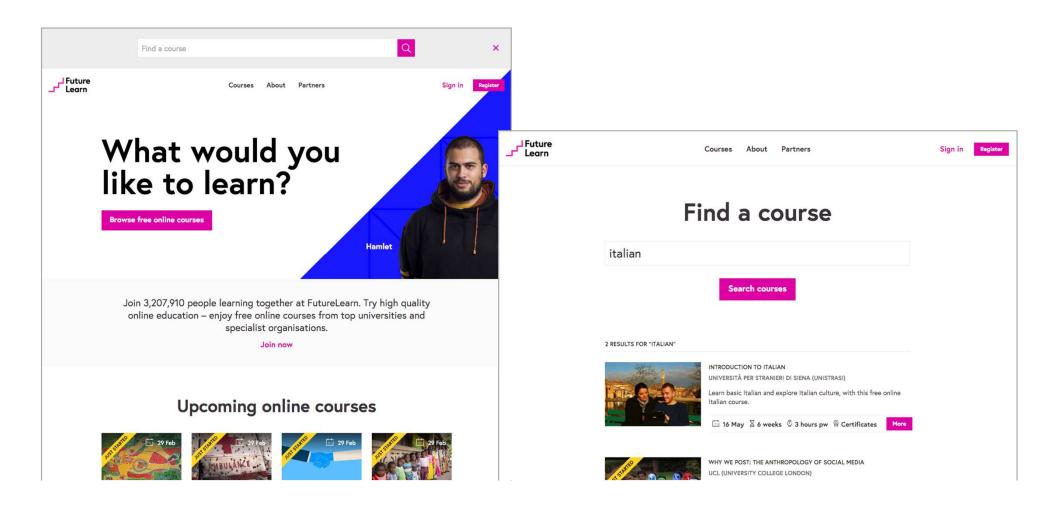
- 41% of joiners were from 26 African countries. Of these, the largest cohorts were from Nigeria, Ghana, South Africa, Kenya, Tanzania and Uganda
- t Approximately 45% of these learners were female

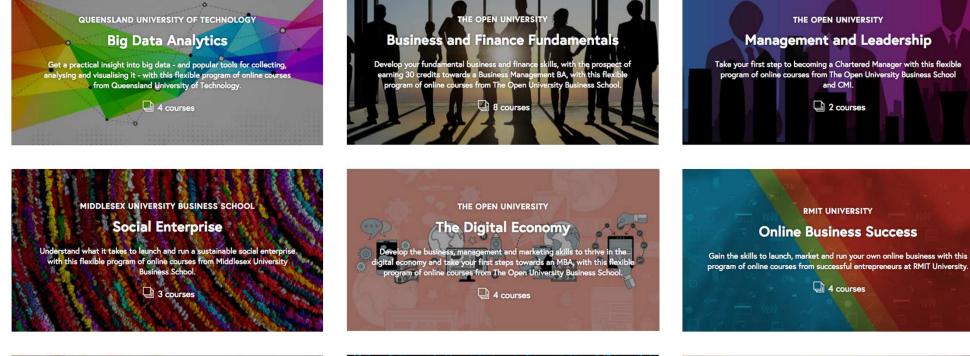


Source: data from run 1 (7 March 2016) of the course (there were almost 6,000 enrolments in total)



## Search for over 500 courses





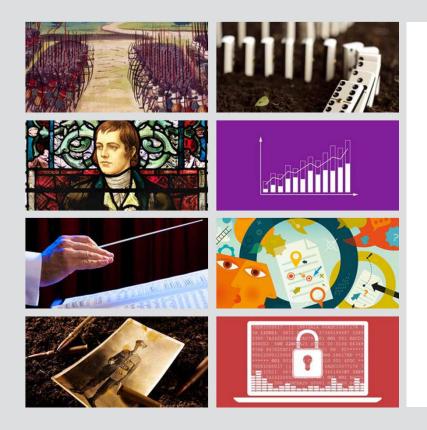
THE OPEN UNIVERSITY
Finance Fundamentals
Develop your understanding of financial planning, budgeting, borrowing and
investments with this flexible program of online courses from The Open
University Business School
University Business School
University Business





COURSE RUNS BY FULL PARTICIPATION





# 23%

Average full participation (of joiners) across top 50 courses

# 50%

Average full participation (of learners) across top 50 courses

Source: all open course runs from May 2015 through April 2016

# IELTS COURSE GIVES US THE WORLD'S BIGGEST MOOC (OVER 440,000





# HOME NEWS COMMENT FEATURES BOOKS RANKINGS AWARDS JOBS

## UK 'biggest online university course'

By Sean Coughlan Education correspondent

() 13 May 2015 Education & Family



HOME > BIGGEST-EVER MOOC' STARTS ON FUTURELEARN

## 'Biggest-ever Mooc' starts on FutureLearn

FutureLearn, the UK massive open online course platform, has this week commenced what it believes is the biggest-ever Mooc.

MAY 15 2015

BY CHRIS PARR FOLLOW AUTHOR ON CHRISPARRTHE







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Download video: standard or HD



FREE online course

Duration: 3 weeks

4 hours pw

Certificates available

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#### EBOLA IN CONTEXT LONDON SCHOOL OF HYGIENE & TROPICAL MEDICINE





WEEK 1: THE EPIDEMIC	54 weeks ago



#### Introduction

Welcome to the course on Ebola in Context. Understand the key principles that underlie infectious disease spread, and the role of context in determining transmission and shaping the control efforts in the Ebola outbreak





#### Infection and the importance of context

Understand what Ebola does, modes of transmission, the first outbreak, and why this outbreak is different



1.3 WHAT IS AN INFECTIOUS DISEASE? INFECTION AND MODES OF TRANSMISSION VIDEO (04:09)

HE

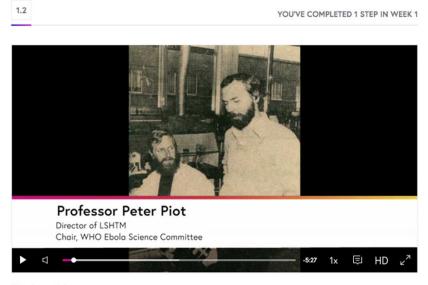
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EBOLA IN CONTEXT LONDON SCHOOL OF HYGIENE & TROPICAL MEDICINE

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To	o do	Activity	Replies	Progress



View transcript

# Peter Piot investigating the first outbreak

In this video, which uses archive footage from 1976 and narration

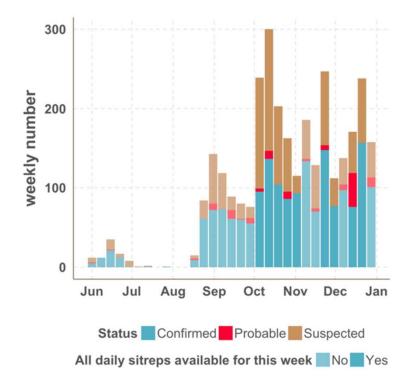
+ 130 comments

HE

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Below are the epidemic curves for Guinea, Liberia and Sierra Leone as of December 2014. Note they are drawn to different scales.





#### Click to expand

MSF Group

sed our level of knowledge about the transmission of infectious diseases."

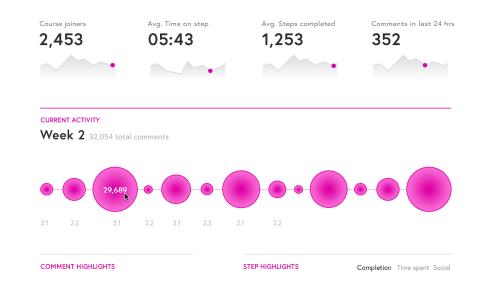


SIERRA LEONE

## Analytics Dashboard – illustrative



## Course analytics



#### Top comments

It's got to be The Euler line! I love the way this theorem reveals surprising patterns in simple, familiar shapes. The beauty and power of mathematics...



I really love Euler's equation. It's such a simple formula but encapsulates something beautiful and pure about the nature of sphere.



It's got to be The Euler line! I love the way this theorem reveals surprising patterns in simple, familiar shapes. The beauty and power of mathematics...



I really love Euler's equation. It's such a simple formula but encapsulates something beautiful and pure about the nature of sphere.



Most	popular	steps
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2.4	SEEING BENEATH THE LAKE ARTICLE Completed by 2545 people	
2.5	THE HEXAGON - TRAJANIC EXPANSION OF PORTUS VIDEO Completed by 2545 people	
2.10	SEEING BENEATH THE LAKE ARTICLE Completed by 2545 people	
2.18	PORTUS AND ROME VIDEO Completed by 2545 people	
2.20	SUMMARY OF THE WEEK VIDEO Completed by 2545 people	
Least popular steps		

2.4	SEEING BENEATH THE LAKE ARTICLE
	Completed by 2545 people

THE HEXAGON - TRAJANIC EXPANSION OF PORTUS VIDEO 2.5





SUMMARY OF THE WEEK VIDEO 2.20 Completed by 2545 people

## **Recent Twitter activity**

#### 🕑 #FLhiggs

I really love Euler's equation. It's such a simple formula but encapsulates something beautiful and pure about the nature of sphere. #FLhiggs 1 = 0.9999999999.... The quantity 0.999, followed by an infinite string of nines, is equivalent to one. Beautiful. **#FLhiggs** 

## **OPPORTUNITIES TO IMPROVE LEARNING**

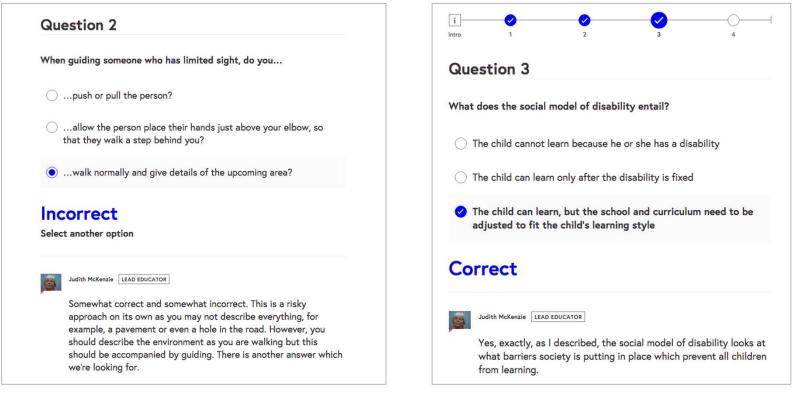
FutureLearn works with partners to capture and analyse learning data and analytics

We generate course reports to highlight cohort or whole-course patterns, enabling improvements to future iterations of the course in the pursuit of increased retention and stronger learning outcomes.

Enrolment cumulative growth	Conception change	Learner demographics
Quizzes/tests: attempts to correct	Activity by step and by week	Learner retention
Comments overview	Activity heat-maps: step completions, comments	Comment sentiment



## **Formative Assessment**

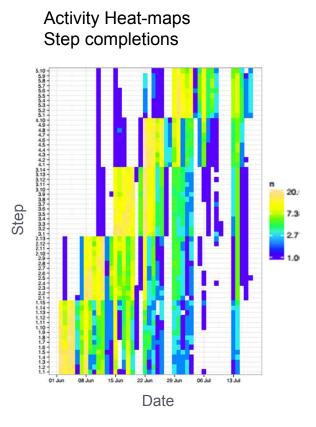


**Celebrate Progress** 

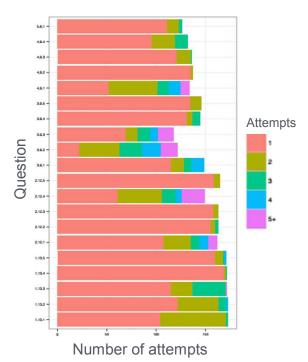
### Immediate Feedback

## Rich data and course reports

- Gain insights into the links between content, course length and retention
- Assess efficacy of test questions and quizzes, and see which areas need more attention
- Monitor engagement levels through comment length, sentiment and prolificacy
- Rich data source provided to enable bespoke analysis by partners themselves



#### Quizzes and Tests Attempts to correct



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Thank you

@nigelcsmith

